



## ENRI ROMEIRO, Robotic Student, JR IT Help Desk.

Robotic student | JR IT Help Desk & Game Instructor | Storytelling, Game Mindset, AI & Systems Design | Former Army Cadet Lead 🇨🇦 Bilingual.

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**Robotic Student, JR IT Help Desk 🚀.** Robotics student with a strong foundation in AI, VR/AR, game design, and human-centered systems, LEGO-inspired mindset to problem-solving. Experienced in IT support, troubleshooting hardware, software, and assisting with system setup, and configuration. Since 2020, actively testing VR applications, evaluating user experience, and delivering insights to improve product quality. Background in leading game-based learning experiences for creativity. Bilingual (English/Portuguese). Former Army Cadet Sergeant in Canada, bringing disciplined, collaborative leadership and strong performance with technology.

## EXPERIENCE

### **JR IT Help Desk & VR Beta Tester/ - 4VR Inc. Kitchener-ON, Canada.** *Jan 2020 – Current*

Passionate about VR/AR and AI-driven technologies, I have been testing immersive content since 2020 while providing junior IT support in user environments. I troubleshoot hardware, software, and basic network issues, assist with system setup and configuration, and resolve technical problems to ensure minimal disruption to users. I evaluate user experience in VR applications, identify usability issues, and deliver structured feedback to enhance product quality and interaction design. Known for a user-focused approach, I provide clear guidance to users, improving their understanding of technical solutions, while applying strong problem-solving skills in fast-paced and high-pressure situations.

### **Lead Instructor. City of Kitchener Kitchener-ON, Canada.** *May 2025 – Dec 2025*

Led and facilitated Dungeons & Dragons sessions for beginner players by designing immersive campaigns, original narratives, and interactive quests that encouraged creativity, strategic thinking, collaboration, and problem-solving. Guided players through rules, mechanics, and digital tools while adapting content to be age-appropriate, educational, and engaging. Fostered inclusive, respectful group dynamics through effective facilitation, improvisation, and Game storytelling, teamwork, and meaningful player development.

### **Technician Locksmith. Auto Locksmith – Keys Matt. Kitchener-ON, Canada.** *Jan 2025 – May 2025*

Auto locksmith services. key replacement, programming, and ignition repair.

### **Master Cadet & Sergeant of the Royal Highland Fusiliers of Canada.** *May 2020 – Jan 2025*

Led training exercises in drill, survival skills, and marksmanship  
Mentored and guided junior cadets in leadership and discipline  
Commanded small cadet groups in drills and field exercises  
Taught military skills, including navigation, survival, and discipline

## EDUCATION

- ◆ **The Science and Implications of Generative AI. Harvard University. CERTIFICATE.....Mar 2026**  
– *Current*

- Generative AI Works (Science, Individuals, Organizations)
- Introduction to Generative AI
- Deep Neural Networks
- The Alignment Problem
- Prompt Engineering
- Beyond Chatbots
- When and How to use Generative AI
- Using AI Tools in practice: A Case Study
- The Implications of Generative AI (Society)
- Risks of Generative AI
- Generative AI and Copyright
- Generative AI and the future of Work
- Mis/Disinformation content

◆ **IPETEC. CERTIFICATE** .....*Jan 2025 – Dec 2025*

**Systems Engineering (HVAC)** - Focused on heating, ventilation, and air conditioning systems.

- Indirect Expansion in HVAC - Fundamentals of Chilled Water Systems

**Quality and Metrology** – Focused to measurement, instrumentation, and the application of statistical tools for quality control.

- Industrial Metrology and Instrumentation - Applied Statistics in Metrology

**Welding and Metallurgy** - Courses covering joining processes, cutting, metallic materials, and procedure qualification.

- Welding of HSLA Steels - High-Strength Low-Alloy
- Specification of Oxy-Fuel Cutting and Oxy-Acetylene Welding Equipment
- Welding Procedure Qualification for Pressure Vessels
- Selection of Shielding Gases for TIG, MIG/MAG, and Flux-Cored Arc Welding
- Maintenance Welding

**Maintenance and Equipment Integrity** - Asset preservation, failure analysis, and surface protection. Maintenance of Industrial Coatings, Preparation and Anti-Corrosion Protection

**Management and Strategy** – Focused of management systems and high-level strategic topics.

- Management Systems in Practice: Fundamentals, Strategies, and Tangible Actions
- Geopolitics of Nuclear Energy in the Energy Transition

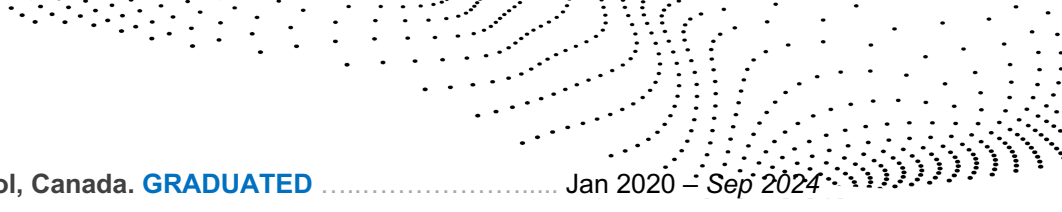
**Occupational Health and Safety (OHS)** – Focused of the prevention and control of workplace risks, focusing on machinery and installations safety. Prevention of Electrically Activated Fires and Control of Risks in Machinery and Equipment

◆ **IPETEC, UCP. Catholic University of Petropolis. CERTIFICATE** .....*Mar 2025 –Dec 2025*

- **NR 01 – General Provisions and Occupational Risk Management.** ORM safety and compliance.
- **Immersion in Process Safety** (Process safety prevents accidents in high-risk industries).
- **The Building Information Modeling (BIM) Standard** (BIM drives the digital integration).
- **Lower Cost vs. Higher Efficiency in the Oil and Gas Industry.** (Operational)
- **Construction Processes in the Shipbuilding Industry** (Strategies for maritime development).
- **Metal Structures in Energy Towers and Substations** (power infrastructure reliability)
- **Welding of Aluminum and Its Alloys** (Vital for aerospace, automotive, and construction).

◆ **MITx 6.002.1x. CERTIFICATE** .....*Jan 2025 – Apr 2025*

Circuits and Electronics 1: Basic Circuit Analysis.

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- ◆ **St Mary's High School, Canada. GRADUATED** ..... Jan 2020 – Sep 2024  
Focused in Computer Engineering Technology (TEJ2OI).
  
  - ◆ **Stemotics School, robotics Centre in Canada. CERTIFICATE** ..... Mar 2015 – Mar 2017  
Cambridge Campus

### **KEY SKILLS, TOOLS**

- **Troubleshooting & Help Desk support for hardware, software,** and basic network issues
- **User support,** system setup, and device configuration with clear, user-focused communication
- **VR/AR testing & AI technologies,** improving user experience and interaction quality
- **Tools: Microsoft Office** (Word, Excel, PowerPoint), operating systems, and basic networking
- **Strong leadership, discipline, and** teamwork developed through Army Cadet experience;
- **Bilingual** (English/Portuguese, fluently)